

# GUIDE FOR CANDIDATES

Before applying, you should carefully check that you meet all the eligibility criteria by reading the call for expressions of interest and this guide and taking due note of the requirements they set out. You must complete the online application form and include all the requisite supporting documents, preferably in PDF format.

## 1. Creating an account and completing the application forms

**Apply online** by following the link in the notice and carefully completing all the sections. **You must create only one account**, which you can create by clicking on the 'Apply online' tab.

Then click on Next.

Select, or upload, your CV, and complete the declarations.

Finally, click on Next and complete all the mandatory sections of the application form, which are marked with an asterisk.

**Ensure that all required supporting documents** are attached. Supporting documents can be in any of the following formats: DOC, DOCX, GIF, JPG, TXT, PDF, PNG or RTF. While we accept these various file types, we highly recommend submitting documents in PDF format for consistency and reliability. It is your responsibility to ensure that the documents are clear and legible. You can upload files **up to 5MB** in size to the Apply4EP platform.

**Validate your application** by following the instructions in Apply4EP. Make sure that your application is completed correctly and accompanied by all the relevant supporting documents before submitting it. Once your application has been validated, you cannot change it or add documents to it.

**Check your Apply4EP account regularly.** Make sure you keep your registered contact details, including your phone number and e-mail address, up to date. Recruiting services may try to contact you by telephone or e-mail. You can update your contact details by logging in to your candidate account.

### 1.1 Supporting documents for the general eligibility criteria

No documents are required at this stage to prove that you:

- are a national of a Member State of the European Union;
- enjoy full rights as a citizen;
- have fulfilled any obligations imposed by national laws concerning military service;
- have the appropriate character references as to your suitability for the performance of the duties concerned.

You must tick the box to declare on your honour that you meet the criteria and that the information supplied is true and complete. You will be asked to provide documents proving your eligibility if you are recruited.

## 1.2 Other supporting documents

### 1.2.1 Diplomas

For **diplomas**, you should enter the details of your secondary education diploma(s), post-secondary diploma(s) and/or university diploma(s). You must upload a copy of each diploma in a single document, preferably in PDF format. If you have a diploma from a non-EU country, you should provide a declaration of equivalence issued by a competent authority of a Member State of the European Union.

If you submit diplomas relating to technical or vocational training, further training or specialisation courses, you must state whether the course was full time or part time or consisted of evening classes, as well as the subjects studied and the official duration of the courses. Please upload this information in a single document, preferably in PDF format.

### 1.2.2 Professional experience

Professional experience will be taken into account only if it has been **obtained more recently than the requisite diploma or qualification**. This experience needs to be proven through supporting documentation. The supporting documents must prove the **duration and level** of the professional experience, and the **work performed** must be **described in as much detail as possible**. While it is possible to submit several supporting documents with your application, if you have more than one document relating to the same period of professional experience, you must upload them all as a single file.

All periods of professional experience cited must be substantiated by supporting documents, for example:

- statements from former employers and your current employer certifying that you have the professional experience required to be eligible for the procedure;
- if, for reasons of confidentiality, you cannot attach such statements, you must instead attach photocopies of your employment contract or a letter of recruitment and both your first and your most recent salary statements;
- where the work was not performed on behalf of an employer (e.g. as a self-employed person, as a member of the liberal professions, etc.), invoices detailing the services provided, or any other relevant official supporting document, will be accepted as evidence.

The professional experience must be relevant to the required duties, constitute genuine work and have been remunerated. However, particular cases of professional experience are considered as follows:

- Professional experience as a volunteer: if it is governed by a contract or equivalent formal agreement and if it lasts at least five months full time. The total credit for experience as a volunteer is limited to one year.
- Paid or unpaid traineeships: if they do not form part of a course of study and if they lasted at least five months full time. The total credit for traineeships is limited to one year. Only the minimum duration of a traineeship that must be completed in order to gain access to a profession will be treated as relevant professional experience, and only if the person concerned actually obtained the right to practise the profession in question.
- Compulsory military or civilian service: credited for the length of time actually served. In this specific case, such experience will be taken into account irrespective of the date on which the diploma giving access to the relevant function group and grade was obtained.
- Maternity/paternity/adoption/parental/family leave: if covered by an employment contract. It is considered as 100 per cent work regardless of whether it was taken on a full- or half-time basis.
- Doctorate: up to a maximum of three years, provided the doctorate was actually obtained.

- Part-time work: calculated pro rata on the basis of the number of hours worked (e.g. two days in a five-day working week for a duration of 10 months would count as four months).

### **1.2.3 Knowledge of languages**

Your language 1 is considered to be the EU language you master best (mother tongue level) and your language 2 is considered to be the language you master second. A supporting document is not mandatory for proving your language knowledge.

## **2. Protection of personal data**

The European Parliament, as the body responsible for organising selection procedures, ensures that candidates' personal data are processed in strict compliance with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union bodies, offices and agencies and the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC (Official Journal of the European Union L 295 of 21 November 2018) in particular as regards their confidentiality and security.

## **3. Complaints, appeals and complaints to the European Ombudsman**

### **3.1 Administrative complaints**

Under Article 90(2) of the Staff Regulations, participants may address an administrative complaint to the Secretary-General against a decision of the recruiting service or the Appointing Authority that adversely affects them within three months of notification of the contested decision. Please note that decisions taken by the recruiting service cannot be modified or annulled due to the wide margin of appreciation it enjoys.

### **3.2 Judicial appeals**

Under Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations, participants have the right to submit a judicial appeal within 3 months of notification of the decision of the recruiting service that adversely affects them, or, for decisions taken by the Appointing Authority, of notification of the decision taken in response to the complaint. Indeed, judicial appeals against decisions taken by the Appointing Authority must be preceded by an administrative complaint.

### **3.3 Complaints to the European Ombudsman**

As EU citizens and residents, participants can lodge a complaint with the European Ombudsman. Complaints made to the Ombudsman have no suspensive effect on the deadlines laid down for lodging administrative complaints or submitting judicial appeals.

Participants may consult their application files on request. They may refer a matter to the European Data Protection Supervisor at any time.

## ANNEX I

**Indicative** guide to **European Union** qualifications giving access to competitions/selection procedures for the AD function group<sup>2</sup> (assessed on a case-by-case basis):

COUNTRY	University course of at least four years' duration	University course of at least three years' duration
<b>Belgique – België – Belgien</b>	<p>Licence / Licentiaat / Diplôme d'études approfondies (DEA) / Diplôme d'études spécialisées (DES) / Diplôme d'études supérieures spécialisées (DESS) / Gediplomeerde in de Voortgezette Studies (GVS) / Gediplomeerde in de Gespecialiseerde Studies (GGS) / Gediplomeerde in de Aanvullende Studies (GAS)</p> <p>Agrégation de l'enseignement secondaire supérieur (AESS)/ Aggregaat</p> <p>Ingénieur industriel/Industrieel ingenieur / Master — 60/120 ECTS / Master complémentaire — 60 ECTS ou plus</p> <p>Agrégation de l'enseignement secondaire supérieur (AESS) — 30 ECTS</p> <p>Doctorat/Doctoraal Diploma</p>	<p>Bachelor académique (dit «de transition») - 180 ECTS</p> <p>Academisch gerichte Bachelor - 180 ECTS</p>
<b>България</b>	<p>Диплома за висше образование Бакалавър — 240 ECTS / Магистър — 300 ECTS / Доктор</p> <p>Магистър след Бакалавър — 60 ECTS / Магистър след Професионален бакалавър по ... — 120 ECTS</p>	
<b>Česká republika</b>	Diplom o ukončení vysokoškolského studia / Magistr / Doktor	Diplom o ukončení bakalářského studia (Bakalář)
<b>Danmark</b>	Kandidatgrad/Candidatus / Master/Magistergrad (Mag.Art) / Licenciatgrad / Ph.d.-grad	Bachelorgrad (B.A or B. Sc) / Professionsbachelorgrad / Diplomingeniør
<b>Deutschland</b>	Master (alle Hochschulen) / Diplom (Univ.) / Magister / Staatsexamen / Doktorgrad	Bachelor / Fachhochschulabschluss (FH) Staatsexamen (Regelstudienzeit 3 Jahre)
<b>Eesti</b>	Rakendus kõrghariduse diplom Bakalaureusekraad (160 ainepunkti) / Magistrikraad / Arstikraad / Hambaarstikraad / Loomaarstikraad / Filosoofidoktor / Doktorikraad (120–160 ainepunkti)	Bakalaureusekraad (min 120 ainepunkti) / Bakalaureusekraad (< 160 ainepunkti)
<b>Éire/Ireland</b>	<p>Céim Onórach Bhait siléara (4 bliana/240 ECTS) <i>Honours Bachelor Degree (4 years/ 240 ECTS) /</i> <i>Céim Ollscoile University Degree /</i></p> <p><i>Céim Mháistir (60-120 ECTS) Master's Degree (60-120 ECTS) / Céim Dochtúra Doctorate</i></p>	<p>Céim Onórach Bhait siléara (3 bliana/180 ECTS) (BA, B.Sc, B. Eng) <i>Honours Bachelor's degree (3 years/180 ECTS) (BA, B.Sc, B. Eng)</i></p>

<sup>2</sup> Access to grades 7 to 16 of function group AD is subject to the further condition of having acquired at least one year's relevant professional experience.

<b>COUNTRY</b>	<b>University course of at least four years' duration</b>	<b>University course of at least three years' duration</b>
<b>Ελλάδα</b>	Πτυχίο (ΑΕΙ πανεπιστημίου, πολυτεχνείου, ΤΕΙ υποχρεωτικής τετραετούς φοίτησης) 4 χρόνια (1ος κύκλος) Μεταπτυχιακό Δίπλωμα Ειδίκευσης (2ος κύκλος) Διδακτορικό Δίπλωμα (3ος κύκλος)	
<b>España</b>	Licenciado / Ingeniero / Arquitecto / Graduado / Máster Universitario / Doctor	Diplomado / Ingeniero técnico Arquitecto técnico/Maestro
<b>France</b>	Maîtrise / MST (maîtrise des sciences et techniques) / MSG (maîtrise des sciences de gestion) DEST (diplôme d'études supérieures techniques) / DRT (diplôme de recherche technologique) DESS (diplôme d'études supérieures spécialisées) / DEA (diplôme d'études approfondies) Master 1 / Master 2 professionnel / Master 2 recherche Diplôme des grandes écoles / Diplôme d'ingénieur / Doctorat	Licence
<b>Italia</b>	Diploma di Laurea (DL) — da 4 a 6 anni / Laurea specialistica (LS) / Laurea magistrale (LM) / Master universitario di primo livello / Master universitario di secondo livello / Diploma di Specializzazione (DS) / Dottorato di ricerca (DR)	Diploma universitario (3 anni) / Diploma di Scuola diretta a fini speciali (3 anni) / Laurea — L180 crediti
<b>Κύπρος</b>	Πανεπιστημιακό Πτυχίο/Bachelor Master / Doctorat	
<b>Latvija</b>	Bakalaura diploms (160 kredīti) / Profesionālā bakalaura diploms / Maģistra diploms / Profesionālā maģistra diploms / Doktora grāds	Bakalaura diploms (min. 120 kredīti)
<b>Lietuva</b>	Aukštojo mokslo diplomas / Bakalauro diplomas / Magistro diplomas / Daktaro diplomas / Meno licenciato diplomas	Profesinio bakalauro diplomas Aukštojo mokslo diplomas
<b>Luxembourg</b>	Master / Diplôme d'ingénieur industriel / DESS en droit européen	Bachelor / Diplôme d'ingénieur technicien
<b>Magyarország</b>	Egyetemi oklevél / Alapfokozat – 240 kredit / Mesterfokozat / Doktori fokozat	Főiskolai oklevél / Alapfokozat – 180 kredit vagy annál több
<b>Malta</b>	Bachelor's degree / Master of Arts / Doctorate	Bachelor's degree
<b>Nederland</b>	HBO Bachelor degree HBO/WO Master's degree Doctoraal examen /Doctoraat	Bachelor (WO)
<b>Österreich</b>	Master Magister/Magistra Magister/Magistra (FH) Diplom-Ingenieur/in Diplom-Ingenieur/in (FH) Doktor/in PhD	Bachelor Bakkalaureus/Bakkalaurea Bakkalaureus/Bakkalaurea (FH)

COUNTRY	University course of at least four years' duration	University course of at least three years' duration
<b>Polska</b>	Magister / Magister inżynier Dyplom doktora	Licencjat / Inżynier
<b>Portugal</b>	Licenciado / Mestre / Doutor	Bacharel / Licenciado
<b>Republika Hrvatska</b>	Baccalaureus / Baccalaurea (Sveučilišni Prvostupnik / Prvostupnica) Stručni Specijalist Master degree (magistar struke) 300 kredit min magistar inženjer/ magistrica inženjerka (mag. ing). Doktor struke / Doktor umjetnosti	Baccalaureus / Baccalaurea (Sveučilišni Prvostupnik / Prvostupnica)
<b>România</b>	Diplomă de Licență / Diplomă de inginer / Diplomă de urbanist / Diplomă de Master / Diplomă de Studii Aprofundate / Certificat de atestare (studii academice postuniversitare) / Diplomă de doctor	Diplomă de Licență
<b>Slovenija</b>	Univerzitetna diploma/ Magisterij / Specializacija / Doktorat	Diploma o pridobljeni visoki strokovni izobrazbi
<b>Slovensko</b>	diplom o ukončení vysokoškolského štúdia / bakalár (Bc.) / magister magister/inžinier / ArtD	diplom o ukončení bakalárskeho štúdia (bakalár)
<b>Suomi/Finland</b>	Maisterin tutkinto — Magister-examen Ammattikorkeakoulututkinto — Yrkeshögskoleexamen (min 160 opintoviikkoa — studieveckor) Tohtorin tutkinto (Doktorexamen) joko 4 vuotta tai 2 vuotta lisensiaatin tutkinnon jälkeen — antingen 4 år eller 2 år efter licentiatexamen / Lisensiaatti/Licentiat	Kandidaatin tutkinto - Kandidatexamen / Ammattikorkeakoulututkinto - Yrkeshögskoleexamen (min 120 opintoviikkoa — studieveckor)
<b>Sverige</b>	Magisterexamen (akademisk examen omfattande minst 160 poäng varav 80 poäng fördjupade studier i ett ämne + uppsats motsvarande 20 poäng eller två uppsatser motsvarande 10 poäng vardera) / Licentiatexamen / Doktorexamen Meriter på avancerad nivå: Magisterexamen, 1 år, 60 högskolepoäng / Masterexamen, 2 år, 120 högskolepoäng Meriter på forskarnivå: Licentiatexamen, 2 år, 120 högskolepoäng / Doktorexamen, 4 år, 240 högskolepoäng	Kandidatexamen (akademisk examen omfattande minst 120 poäng varav 60 poäng fördjupade studier i ett ämne + uppsats motsvarande 10 poäng) Meriter på grundnivå: Kandidatexamen, 3 år, 180 högskolepoäng (Bachelor)
<b>United Kingdom</b>	Honours Bachelor's degree / Master's degree (MA, MB, MEng, MPhil, MSc) / Doctorate <b>NOTE:</b> UK diplomas awarded until 31 December 2020 are accepted without an equivalence. UK diplomas awarded as from 1 January 2021 must be accompanied by an equivalence issued by a competent authority of an EU Member State.	(Honours) Bachelor's degree NB: Master's degree in Scotland

## ANNEX II

**Indicative** guide to **European Union** qualifications giving access to competitions/selection procedures for the AST function group<sup>3</sup> (assessed on a case-by-case basis):

COUNTRY	Secondary education (giving access to post-secondary education)	Post-secondary education (non-university higher education course or short university course lasting at least two years)
<b>Belgique – België – Belgien</b>	Certificat de l'enseignement secondaire supérieur (CESS) / Diploma secundair onderwijs / Diplôme d'aptitude à accéder à l'enseignement supérieur (DAES) / Getuigschrift van hoger secundair onderwijs / Diplôme d'enseignement professionnel / Getuigschrift van het beroepssecundair onderwijs	Candidature - Kandidaat Graduat - Gegradueerde Bachelier (dit «professionnalisant» ou de «type court»)/ Professioneel gerichte Bachelor — 180 ECTS
<b>България</b>	Диплома за средно образование / Свидетелство за зрелост / Диплома / Диплома за завършено средно образование / Диплома за средно специално образование	Специалист по ...
<b>Česká republika</b>	Vysvědčení o maturitní zkoušce	Vysvědčení o absolutoriu (Absolutorium) + diplomovaný specialista (DiS.)
<b>Danmark</b>	Bevis for: Studentereksamen Højere Forberedelseseksamen (HF) / Højere Handelseksamen (HHX) / Højere Afgangseksamen (HA) / Bevis for Højere Teknisk Eksamen (HTX)	Videregående uddannelser = Bevis for = Eksamensbevis som (erhvervsakademiuddannelse AK)
<b>Deutschland</b>	Allgemeine Hochschulreife / Abitur / Fachgebundene Hochschulreife / Fachhochschulreife / Hochschulzugang für beruflich Qualifizierte	
<b>Eesti</b>	Gümnaasiumi lõputunnistus + riigieksamitunnistus Lõputunnistus kutsekeskhariduse omandamise kohta	Tunnistus keskhariduse baasil kutsekeskhariduse omandamise kohta
<b>Éire/Ireland</b>	Ardteistiméireacht Grád D3 i 5 ábhar / <i>Leaving Certificate Grade D3 in 5 subjects</i> / Gairmchlár na hArdteistiméireachta (GCAT) / <i>Leaving Certificate Vocational Programme (LCVP)</i>	Teastas Náisiúnta / <i>National Certificate</i> / Céim Bhaitsiléara / <i>Ordinary Bachelor's Degree</i> Dioplóma Náisiúnta (ND, Dip.) / <i>National Diploma (ND, Dip.)</i> / Dámhachtain Ardteastas Ardoideachais (120 ECTS) / <i>Higher Certificate (120 ECTS)</i>

<sup>3</sup> Access to function group AST is subject to the further condition of having acquired at least three years' relevant professional experience.



COUNTRY	Secondary education (giving access to post-secondary education)	Post-secondary education (non-university higher education course or short university course lasting at least two years)
<b>Ελλάδα</b>	α) Απολυτήριο Γενικού Λυκείου β) Απολυτήριο Κλασικού Λυκείου γ) Απολυτήριο Τεχνικού — Επαγγελματικού Λυκείου δ) Απολυτήριο Ενιαίου Πολυκλαδικού Λυκείου Απολυτήριο Ενιαίου Λυκείου / Απολυτήριο Τεχνολογικού Επαγγελματικού Εκπαιδευτηρίου / Απολυτήριο Γενικού Λυκείου / Απολυτήριο Επαγγελματικού Λυκείου	Δίπλωμα επαγγελματικής κατάρτισης (IEK)
<b>España</b>	Bachillerato Unificado y Polivalente (BUP) + Curso de Orientación Universitaria (COU) / Bachillerato	Técnico superior / Técnico especialista
<b>France</b>	Baccalauréat / Diplôme d'accès aux études universitaires (DAEU) / Brevet de technicien	Diplôme d'études universitaires générales (DEUG) / Brevet de technicien supérieur (BTS) / Diplôme universitaire de technologie (DUT) / Diplôme d'études universitaires scientifiques et techniques (DEUST)
<b>Italia</b>	Diploma di scuola secondaria superiore (diploma di maturità o esame di Stato conclusivo dei corsi di studio di istruzione secondaria superiore)	Certificato di specializzazione tecnica superiore/attestato di competenza (4 semestri) Diploma di istruzione e formazione tecnica superiore (IFTS) / Diploma di istruzione tecnica superiore (ITS) Diploma universitario (2 anni) Diploma di Scuola diretta a fini speciali (2 anni)
<b>Κύπρος</b>	Απολυτήριο	Δίπλωμα = Programmes offered by Public/Private Schools of Higher Education (for the latter accreditation is compulsory) / Higher Diploma
<b>Latvija</b>	Atestāts par vispārējo vidējo izglītību Diploms par profesionālo vidējo izglītību	Diploms par pirmā līmeņa profesionālo augstāko izglītību
<b>Lietuva</b>	Brandos atestatas	Aukštojo mokslo diplomas Aukštesniojo mokslo diplomas
<b>Luxembourg</b>	Diplôme de fin d'études secondaires et techniques	Brevet de technicien supérieur (BTS) / Brevet de maîtrise / Diplôme de premier cycle universitaire (DPCU) / Diplôme universitaire de technologie (DUT)
<b>Magyarország</b>	Gimnáziumi érettségi bizonyítvány / Szakközépiskolai érettségiképesítő bizonyítvány / Érettségi bizonyítvány	Bizonyítvány felsőfokú szakképesítésről

<b>COUNTRY</b>	<b>Secondary education (giving access to post-secondary education)</b>	<b>Post-secondary education (non-university higher education course or short university course lasting at least two years)</b>
<b>Malta</b>	Advanced Matriculation or GCE Advanced level in 3 subjects (2 of them grade C or higher) / Matriculation certificate (2 subjects at Advanced level and 4 at Intermediate level including systems of knowledge with overall grade A-C) + Passes in the Secondary Education Certificate examination at Grade 5 /  2 A Levels (passes A-E) + a number of subjects at Ordinary level, or equivalent	MCAST diplomas/certificates Higher National Diploma
<b>Nederland</b>	Diploma VWO / Diploma staatsexamen (2 diploma's) / Diploma staatsexamen voorbereidend wetenschappelijk onderwijs (Diploma staatsexamen VWO) / Diploma staatsexamen hoger algemeen voortgezet onderwijs (Diploma staatsexamen HAVO)	Kandidaatsexamen Associate degree (AD)
<b>Österreich</b>	Matura/Reifeprüfung Reife- und Diplomprüfung Berufsmatura	Kollegdiplom Akademiediplom
<b>Polska</b>	Świadectwo dojrzałości Świadectwo ukończenia liceum ogólnokształcącego	Dyplom ukończenia kolegium nauczycielskiego Świadectwo ukończenia szkoły policealnej
<b>Portugal</b>	Diploma de Ensino Secundário/ Certificado de Habilitações do Ensino Secundário	
<b>Republika Hrvatska</b>	Svjedodžba o državnoj maturi Svjedodžba o završnom ispitu	Associate degree Graduate specialist Stručni Pristupnik / Pristupnica
<b>România</b>	Diplomă de bacalaureat	Diplomă de absolvire (Colegiu universitar) învățământ preuniversitar
<b>Slovenija</b>	Maturitetno spričevalo (Spričevalo o poklicni maturi) (Spričevalo o zaključnem izpitu)	Diploma višje strokovne šole
<b>Slovensko</b>	vysvedčenie o maturitnej skúške	absolventský diplom
<b>Suomi/Finland</b>	Ylioppilastutkinto tai peruskoulu + kolmen vuoden ammatillinen koulutus – Studentexamen eller grundskola + treårig yrkesinriktad utbildning (Betyg över avlagd yrkesexamen på andra stadiet) Todistus yhdistelmäopinnoista (Betyg över kombinationsstudier)	Ammatillinen opistoasteen tutkinto — Yrkesexamen på institutnivå
<b>Sverige</b>	Slutbetyg från gymnasieskolan (3-årig gymnasial utbildning)	Högskoleexamen (80 poäng) Högskoleexamen, 2 år, 120 högskolepoäng Yrkeshögskoleexamen/Kvalificerad yrkeshögskoleexamen, 1– 3 år

COUNTRY	Secondary education (giving access to post-secondary education)	Post-secondary education (non-university higher education course or short university course lasting at least two years)
<b>United Kingdom</b>	<p>General Certificate of Education Advanced level — 2 passes or equivalent (grades A to E)</p> <p>BTEC National Diploma</p> <p>General National Vocational Qualification (GNVQ), advanced level</p> <p>Advanced Vocational Certificate of Education, A level (VCE A level)</p> <p><b>NOTE:</b></p> <p>UK diplomas awarded until 31 December 2020 are accepted without an equivalence. UK diplomas awarded as from 1 January 2021 must be accompanied by an equivalence issued by a competent authority of an EU Member State.</p>	<p>Higher National Diploma/Certificate (BTEC)/SCOTVEC</p> <p>Diploma of Higher Education (DipHE)</p> <p>National Vocational Qualifications (NVQ) and Scottish Vocational Qualifications (SVQ) level 4</p>